Oracle CRM On Demand Prognosys Implementation

2009 - 2010

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Profit from our knowledge

Prognosys e Services is leading Market Intelligence & Database services company in Asia successfully migrated its entire operations to Oracle CRM-OD a SaaS based customizable CRM with reaping benefits that was un-achievable previously.



Background

- Prognosys is one of the fastest growing Market Intelligence & Research Company in Asia focused on Information Technology & Telecom vertical while pioneering the concept of Information Warehousing in Asia Pacific.
- Prognosys offers end-to-end services viz Market Research, Intelligence, Databases & List to Integrated Marketing related services.
- Prognosys has an experience of profiling detailed IT Infrastructure of 500K companies spanning across Asia Pacific across verticals with approx 900K contacts.
- The entire database spans across more than 350 fields.



Business Challenges



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Need of An Hour



Manual Process

Automated Process



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Solutions

ORACLE [®]	CRM On Demand Training and Support Admin My Setup Deleted Items Help Sign Out
🖃 Welcome To	🔐 Home 🚺 Calendar 🚦 Sales Leads 🏭 Organizations 🗐 Campaigns 📄 Projects 🕲 Dashboard 🔮 Error 🗢
prognesys	Dashboard Look In: Mujahid Baig (PROGN)
Profit from our knowledge	Dashboard Manage Dashboards
	Select Dashboard: Pre Sales Search Report Show
🖃 Message Center	Computing DBServer & Storage DBIT Support & Infrastructure DBISA DBSoftware Application DBPrinters DBServices DBContact DB Search
🔨 0 New Messages	
Search	
Contacts All + Last Name	Industry Group Indu
First Name	e DB Validation Date
Official Excel ID	Between and Between
Official Email ID	
	CRM ON DEMAND
Advanced Go	rand Name Desktop Brand - 2 Number
🗆 Calendar	
S M T W T F S	Laptop Brand - 1 Brand Name Laptop Brand - 1 Number Laptop Brand - 2 Brand Name Laptop Brand - 2 Number Laptop Brand - 3 Brand Nam
1 2 3	PC Brand - 2 Brand Name PC Brand - 2 Number PC Brand - 3 Brand Name PC Brand - 3 Number PC Brand - Others Brand Name PC Brand -
4 5 6 7 8 9 10	
11 12 13 14 15 16 17 18 19 20 21 22 23 24	Secondary Desktop OS ThinClients Brand - 1 Brand Name ThinClients Brand - 2 Brand Name ThinClients Brand - 3 Brand Name Total Number
25 26 27 28 29 30	
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Why Oracle CRM OD

- Fast to deploy
- Highly interactive & dynamic layouts to work on
- Can be easily customized as per defined business rules.
- Powerful Analytics
- Seamless integrations through web services



Benefits of Using Oracle CRM OD

- Unique and Structured DB
- Automated and Real Time updation of DB
- Indepth Project Management
- Real time project and team productivity status reports
- Data shuffling & distribution to multiple team members is really easy
- Performance Appraisal Tool for Managers



Benefits of Using Oracle CRM OD

- Excellent Data warehousing Tool
- Independent Sales Team
- Better Client Servicing
- Enhance overall efficiency by alteast 40%.





Thanks

Prognosys e Services Private Limited April 17, 2010

